

QUALITY POLICY

To clearly communicate our values, vision, mission, policies and objectives to all our people

Competent, participate, visible and approachable management

To give timely recognition of effort and success of individuals and teams

To develop a total quality approach throughout the company

To implement a continuing Improvement Plan

To manufacture products that meets the exacting requirements of our Customers, and exceeds their requirements when possible.

To assist customers with expertise at all stages from design to despatch.

To develop partnerships with customers and suppliers

Plan for zero defects in order to achieve objectives right first time, on time, every time

Ensure employee awareness and involvement in all areas through ongoing training and educational programmes on Company Policies, procedures, objectives and Quality techniques.

To continuously review and improve our policies and strategies.

Keep to commitments by employee ownership and responsibility for the quality of their output and adherence to systems and procedures as documented.



Eric Lanyon, Managing Director

Date: 28/4/17.